

FREQUENTLY ASKED QUESTIONS

What to Bring?

Please bring with you all personal items, toiletries, clothing, camera etc. We can allow a maximum weight of 10kg of luggage per person in a soft bag (e.g. backpack or sports bag). Please bring a warm jacket and light comfortable clothing. The daytime temperature will be quite pleasant, but early mornings and evenings will be quite cold. If you're intending to go canoeing, appropriate clothing is advised.

Aircraft details.

Our aircraft of choice is a quiet and comfortable Fairchild Metro II, with twin turbine powered reliability and proven for low level flying performance. With a cruise speed of 515km/hr, we have the ability to cover a large area in a short time so that we can spend more time on the ground enjoying the hospitality of the Outback townships. The cabin is pressurized so no need to worry about any ear problems as we remain at "sea level" at all times. We carry 11 passengers per safari, as well as our experienced and entertaining guide and 2 pilots who are also very hands on with all aspects of your Outback trip- all together, they make up your personal entourage! Everyone has a window seat with a great view and there is also enough room in the Metro to be able to move around if needed.

Choice of Adelaide Hotel Accommodation.

When planning your accommodation in Adelaide, please choose a hotel in the Adelaide CBD or North Adelaide region. This way, we can pick you up from your hotel lobby and stick to our schedule and departure times.

If you plan to stay with friends or relatives, we can organize a designated meeting point enroute for pick up or if you're driving, we'll meet you at Parafield Airport.

For a choice of accommodation to suit all types of budgets, we suggest going to www.lastminute.com.au for some great rates on Hotel rooms.

Do I need Travel Insurance?

Personal Travel Insurance is strongly recommended and encouraged for all tours, to cover loss of deposit, airfares, accommodation charges, medical expenses, loss or damage to personal property and repatriation expenses.

The insurance policy should also cover loss arising from the passenger's inability to travel due to any reason whatsoever. Please note that it is the passenger's own responsibility to arrange insurance.

Goin' Off Safaris Pty Ltd will not be held responsible for any personal injuries or loss of property.

Cancellations.

In the event of bad weather or dangerous flying conditions, such as rain, storms or low lying cloud is forecasted around the scheduled departure of your Outback flying safari, we will cancel the trip 3-4 days prior to your departure if deemed necessary and refund your payments or reschedule to another date. This is also a reason why travel insurance needs to be in place so you are not left out of pocket from any other airfare, accommodation and other extra expenses. We have only ever had to cancel one trip due to a 3-day rainfall event, but it is better to be safe than sorry!

Is Lake Eyre full?

Lake Eyre has only completely filled 5 times in the last 200years, with the last time back in 1974. During the last 2 years, the Lake has got very close to filling up due to heavy local summer rain and also of the major flooding in Queensland and NSW. Once again though in 2012, there has been significant rains and floods in North Eastern Australia that has filled all rivers, creeks and tributaries meandering towards Lake Eyre so there still will be a significant amount of water flowing into the Lake. We do expect the surface area of this inland sea to be covered but who knows if we will see the same results as 1974. Remembering though, Lake Eyre in flood is a rare occurrence and it is just an added bonus to our Outback Safaris!

Connecting flights interstate.

We do our very best to meet your travelling schedules so we have planned to be back in Adelaide at an appropriate hour on Sunday afternoon so that if needed, we can get you to the Adelaide Airport to catch a connecting flight back to your home ready for work on Monday or any other destination.

Canoeing the Cooper Creek at Innamincka.

This really is an fantastic option for all and just one of the many highlights of the Outback Safari. Unfortunately cannot guarantee canoe hire due to the changing conditions of the Cooper Creek, as well as availability of canoes. **Canoes are \$20.00 per person to hire and are only available on the 3 day Supreme Scenic Safaris.** If you intend to go for a paddle, please inform us early to allow for booking with the local operators.

Do we fly over Roxby Downs or Woomera?

No. However, depending on the flight path, we may fly over these towns.